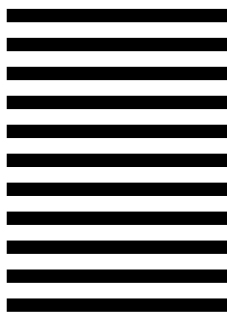


NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO 330 SUWANEE GA

POSTAGE WILL BE PAID BY ADDRESSEE

ATTN: HVAC MARKETING GROUP  
MITSUBISHI ELECTRIC HVAC  
3400 LAWRENCEVILLE SUWANEE RD  
SUWANEE GA 30024-9928



**LIMITED PARTS WARRANTY**

**Mitsubishi Electric Mr. Slim® Split-ductless Air-conditioner and Heat Pump Systems**

The HVAC Division of MITSUBISHI ELECTRIC & ELECTRONICS USA, INC. ("MEUS") warrants as follows to the original owner of this Mr. Slim product that, if installed by a contractor licensed for HVAC installation under applicable local and state laws within the continental United States, Alaska and Hawaii, should it prove defective by reason of against defects arising from improper workmanship and/or material:

- a. One Year on Parts.** The parts (except for the compressor) are warranted for a period of one (1) year after the date of the original installation by a licensed contractor at the owner's premises. We will provide a replacement for any defective part without charge for the part. Parts used for replacement may be replaced with those of like kind and quality and may be new or remanufactured. Parts used for replacement are warranted for the remainder of the original warranty period. Defective parts must be made available to MEUS in exchange for the replacement part and become the property of MEUS.
- b. Six Years on Compressor.** The compressor is warranted for a period of six (6) years after the date of the original installation by a licensed contractor at the owner's premises. We will provide a replacement compressor which shall be warranted for the remainder of the original warranty period.
- c. No Labor. THIS LIMITED WARRANTY DOES NOT INCLUDE LABOR** or other costs incurred for service, repair, removal, installation, shipping or handling of defective or replacement Mr. Slim product or parts. Some or all of such costs may be covered under a separate and independent warranty provided by your licensed contractor. For certain items that are designed to be replaced by the owner, you are solely responsible for any replacement labor. Air filter cleaning is normal consumer-required maintenance and labor for this procedure is not covered under warranty. Please refer to the Operating Instruction Manual for air filter cleaning procedures.
- d. Proper Installation.** This Limited Warranty applies only to Mr. Slim products that are installed by contractors who are licensed for HVAC installation under applicable local and state law and who install the Mr. Slim product in accordance with all applicable building codes and permits, utilizing MEUS's installation and operation instructions and following good trade practices.
- e. Timely Notice.** To obtain warranty service and parts replacement, you must notify the contractor who installed the Mr. Slim product or your nearest MEUS Mr. Slim product contractor, dealer or distributor, whose name and address may be obtained on our website at [www.mehvac.com](http://www.mehvac.com) of any defect within the applicable warranty time period.

**BEFORE REQUESTING SERVICE, please review the Operating Instruction Manual to ensure proper installation and correct customer control adjustment. If the problem persists please arrange for warranty service.**

- 1. TO OBTAIN WARRANTY PARTS SERVICE:
  - a. Contact the contractor who installed your Mr. Slim product or your nearest MEUS Mr. Slim product contractor, dealer or distributor; b. Proof of the installation date by a licensed contractor is required when requesting warranty service. Present your sales receipt, building permit or other document which establishes proof and date of installation. Otherwise, this Limited Warranty shall be deemed to begin one hundred twenty (120) days after the date of manufacture stamped on the Mr. Slim product. **THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF COVERAGE UNDER THIS LIMITED WARRANTY.** However, please return the Owner Registration Card, or register online at [www.mehvac.com](http://www.mehvac.com), so that we can contact you should a question of safety arise which could affect you.
  - c. This Limited Warranty applies only while the Mr. Slim product remains at the site of the original installation (except for mobile homes) and only to locations within the continental United States, Alaska and Hawaii.
- 2. THIS LIMITED WARRANTY DOES NOT COVER property damages, malfunction or personal injury caused by or resulting from: [a] accident, abuse, negligence or misuse; [b] operating the Mr. Slim product in a corrosive or wet environment containing chlorine, fluorine or any other chemical hazardous to the Mr. Slim product; [c] installation, alteration, repair or service by anyone other than a licensed contractor or other than pursuant to the manufacturer's instructions; [d] improper matching of components of the Mr. Slim product; [e] improper sizing of Mr. Slim equipment; [f] improper or deferred maintenance contrary to the manufacturer's instructions; [g] physical abuse to or misuse of the product (including any failure to carry out any maintenance as described in the Operating Instruction Manual including air filter cleaning or any product damaged by excessive physical or electrical stress); any products that have had a serial number or any part thereof altered, defaced or removed; product use in any manner contrary to the Operating Instruction Manual; freight damage; or any damage caused by force majeure or other factors beyond the reasonable control of MEUS, such as power surge damage caused by lightning and fluctuations in or interruptions of electrical power and flood.
- 3. This Limited Warranty also excludes service calls where no defect in the product covered under this warranty is found, all costs, expenses or any other damages arising from product installation or set-ups, any adjustments of user controls or service of products purchased or serviced outside the continental United States, Alaska and Hawaii. Please consult the operating instructions contained in the Operating Instruction Manual furnished with the product for information regarding user controls.
- 4. YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR FROM THE ORIGINAL INSTALLATION DATE.
- 5. UNDER NO CIRCUMSTANCES SHALL MEUS BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.
- 6. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental, special, or consequential damages, so the above limitations or exclusions may not apply to you.
- 7. This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**MITSUBISHI ELECTRIC & ELECTRONICS USA, INC.**  
HVAC Advanced Products Division  
3400 Lawrenceville Suwanee Road  
Suwanee, GA 30024-9928

Revised October 2007

**THIS PORTION OF THE CARD TO BE MAILED BY OWNER**

**CONSUMER INFORMATION**

First \_\_\_\_\_ Last \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Email \_\_\_\_\_

This product was purchased for  
 Residential use  Commercial use

This product was purchased for:  
 New building  Existing building  
 Addition or remodel

Select the rooms where installed

- Bedroom  Living Room
- Dining Room  Basement
- Kitchen  Family Room
- Sunroom  Attic
- Bonus Room  Office
- Classroom  Other (specify) \_\_\_\_\_

This product is

- New purchase
- Add on to existing system
- Replacement for older system

The top three reasons you chose our brand:

- | 1st                      | 2nd                      | 3rd                      |                                       |
|--------------------------|--------------------------|--------------------------|---------------------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Quiet operation                       |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Energy efficiency                     |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Security (vs. window air conditioner) |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Reasonable cost                       |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Ability to heat/cool room separately  |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Avoiding blocking window space        |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Ability to install without ductwork   |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Health benefits from filtering air    |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Ability to dehumidify the air         |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Advanced technology                   |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | The remote control                    |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Appearance of the product             |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | The Mitsubishi Electric brand name    |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | Recommendation of a contractor        |

**PRODUCT INFORMATION**

Indoor Unit(s) Model # \_\_\_\_\_

Indoor Unit(s) Serial # \_\_\_\_\_

Outdoor Unit(s) Model # \_\_\_\_\_

Outdoor Unit(s) Serial # \_\_\_\_\_

**INSTALLATION INFORMATION**

Total Installed Price \_\_\_\_\_

Date of Installation \_\_\_\_\_

Installing Contractor Company \_\_\_\_\_

Contractor Phone \_\_\_\_\_

Contractor Email \_\_\_\_\_

Diamond Dealer?

**THIS PORTION OF THE CARD FOR YOUR RECORDS**

First \_\_\_\_\_ Last \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

**INSTALLATION INFORMATION**

Date of Installation \_\_\_\_\_

Installing Contractor Company \_\_\_\_\_

Contractor Phone \_\_\_\_\_

Contractor Email \_\_\_\_\_

**PRODUCT INFORMATION**

Indoor Unit(s) Model # \_\_\_\_\_

Indoor Unit(s) Serial # \_\_\_\_\_

Outdoor Unit(s) Model # \_\_\_\_\_

Outdoor Unit(s) Serial # \_\_\_\_\_



When requesting warranty service, please present this portion of the card to your HVAC Authorized Dealer or Contractor.